


# Waste Services

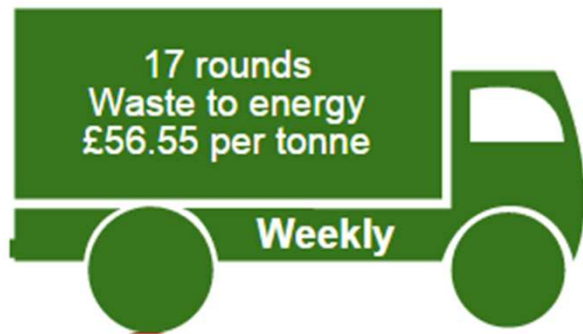
Sarah Elliott and Layla Shannon



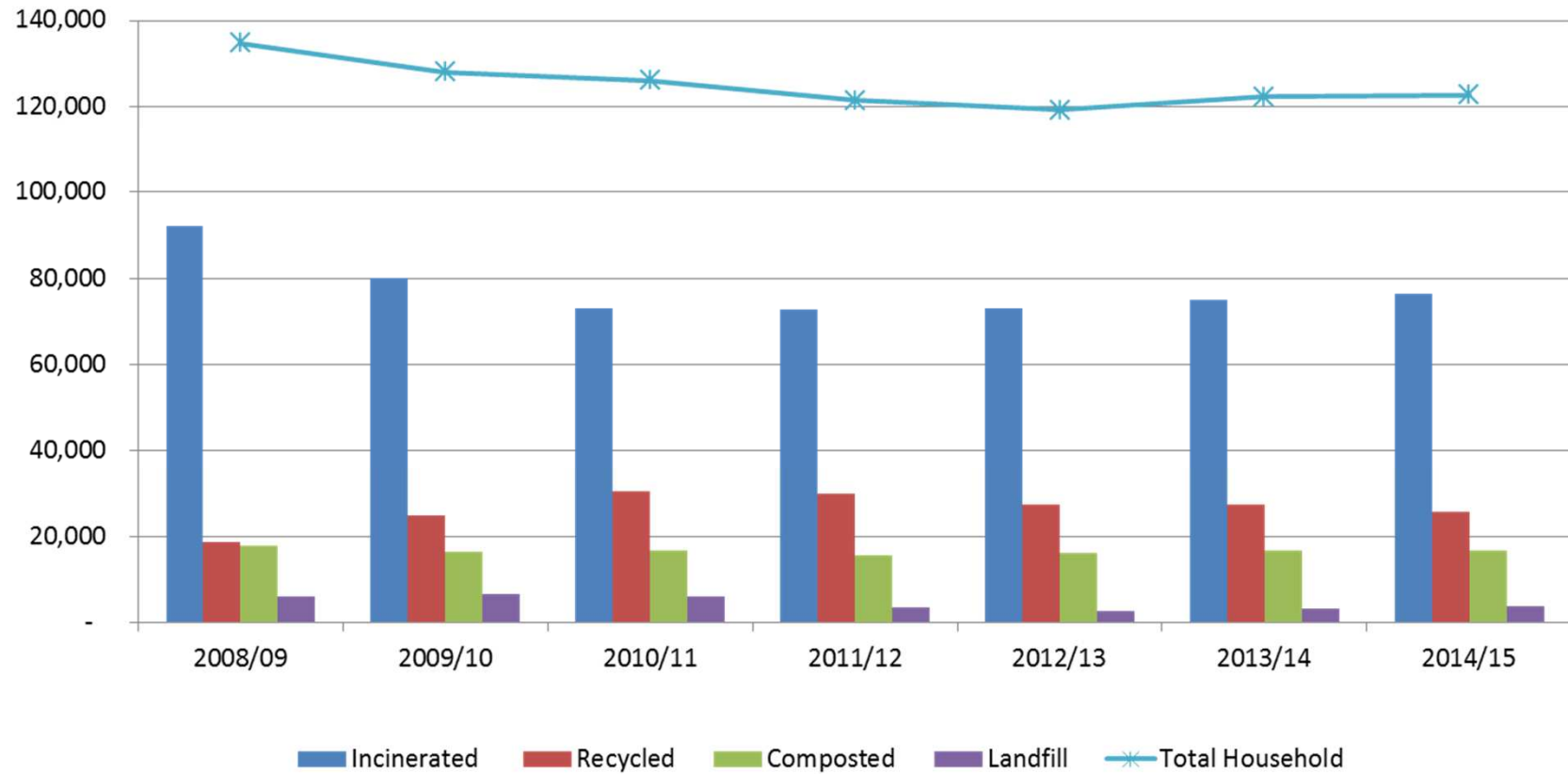
136,550 households  
273,100 collections per week  
Over 13 million bins emptied a year

£2.13 per HH  
per week 

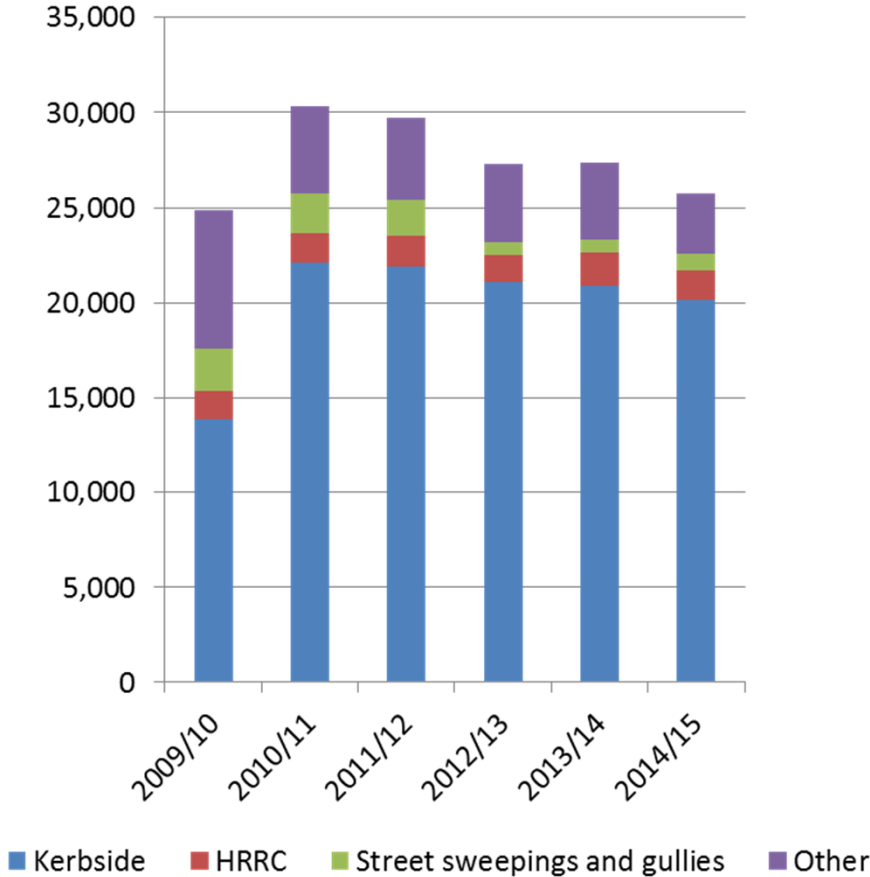
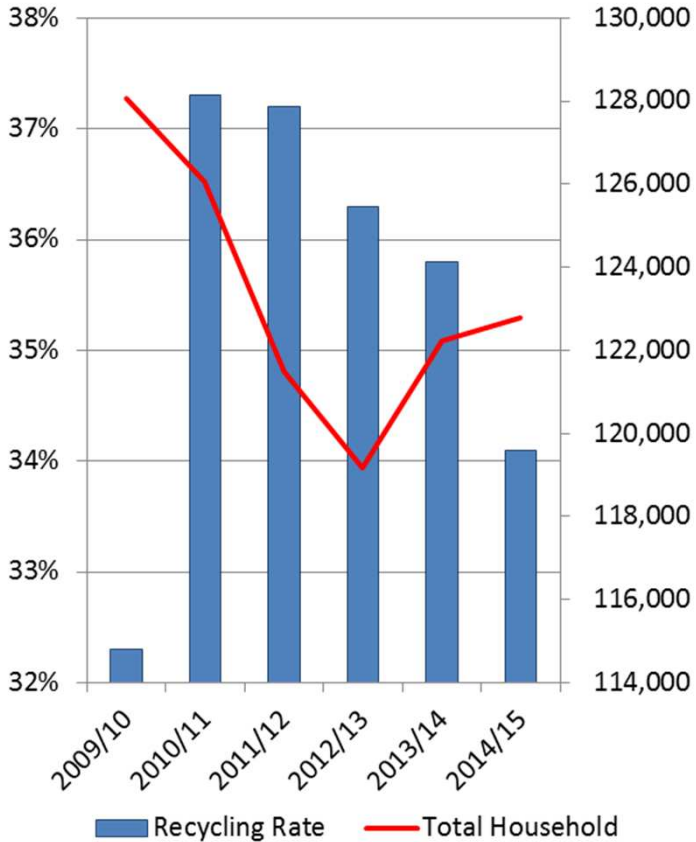
Annual Costs:  
Collection £7m  
Disposal £8.26m



# Tonnages



# Recycling Rate



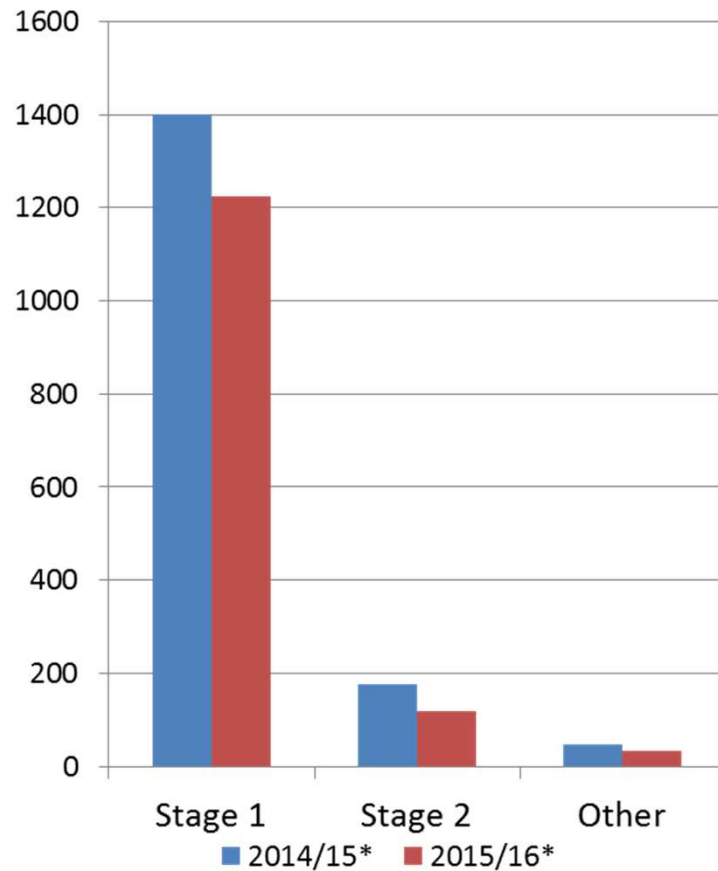
# How we compare

Local Authority	Recycling Rate	AWC	Food waste
South Oxfordshire DC	67.3%	Y	Y
Stratford DC	60.3%	Y	Y
Warwick DC	54.8%	Y	Y
North Warwickshire BC	48.7%	Y	Y
Rugby BC	46.0%	Y	Y
Nuneaton and Bedworth BC	44.9%	Y	Y
Solihull MBC	39.8%	N	N
Leicester City Council	34.6%	N	N
<b>Coventry CC</b>	<b>34.1%</b>	<b>N</b>	<b>N</b>
Derby CC	32.9%	N	N
Liverpool City Council	29.6%	N	N
Birmingham CC	26.6%	N	N

Sub-regional neighbours

Large urban authorities

# Complaints

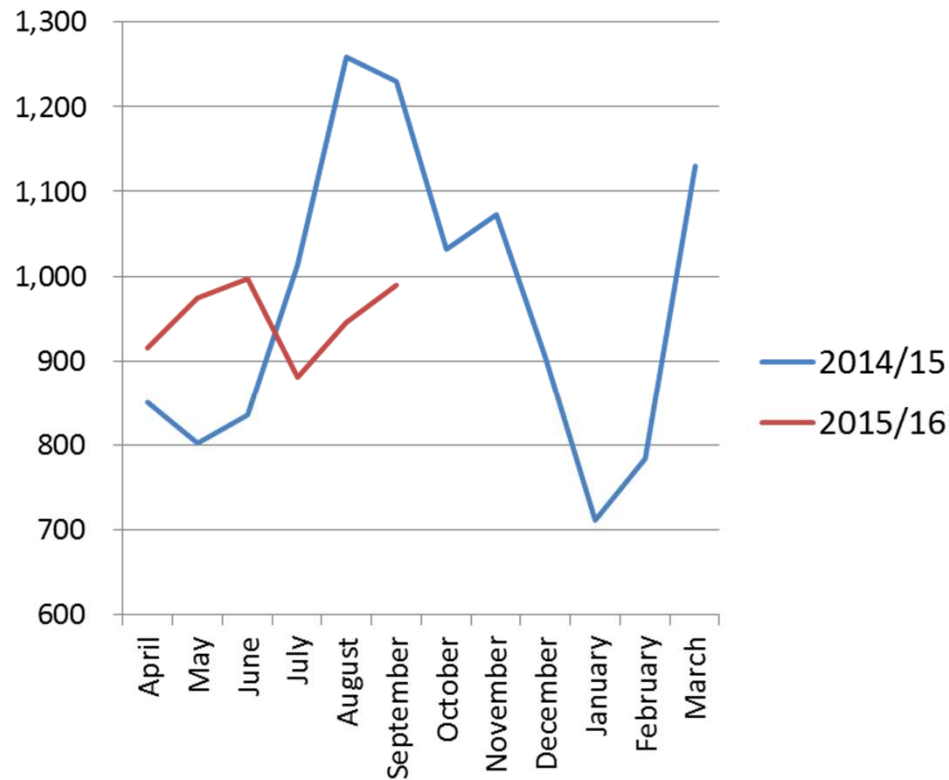


**2014/15**            **2,398**  
**2015/16**            **1,375**

**April – December  
comparison 15%  
decline.**

\* April to December

# Missed Bins



273,100 bins collected per week

On average 158 bins reported as missed a week

Equivalent to 39 bins a day or 0.001 % of all bins

# Next Steps

## In cab technology

Live reporting

Enable to address issues with crews

Better communication with contact centre and residents



## Contamination tags

Better communication with residents





# Coventry Recycling Club



- Incentive scheme launched 2015 as a tool to improve recycling through education and rewards
- Fully funded by the Department for Communities and Local Government
- Club has 1700 members
- 9 local charities and groups supported so far
- Series of educational games, suitable for all ages
- Recycling Champions door knocking problem areas and reviewing requests for additional bins
- Funded Coventry University to cut down on waste on streets, on campus activities and currently developing a mobile phone app and Work starts soon in schools
- Working with garden organic to deliver composting training
- Partnership with Emmaus, a homelessness charity, to reduce waste
- Partnership with Coventry City Mission to reuse unwanted bikes

